



ZED NETWORK QUALITY ASSURANCE · PROGRAM OVERVIEW  
**ZNQA™** Multi-Layer Quality Assurance

Most problems in hardwood imports don't happen at the border — they happen weeks earlier, at the mill, during loading, or somewhere in the gap between a purchase order and a sealed container. ZNQA™ is ZED Global Solutions' proprietary verification framework designed to close that gap. Every shipment undergoes the same structured inspection, documentation, and oversight protocol — so what you ordered is what gets sealed, shipped, and delivered.

THE THREE LAYERS OF ZNQA™ VERIFICATION

<p><b>01 Sawmill Verification</b></p> <ul style="list-style-type: none"> <li>• Mill confirmed against ZGS supplier qualification criteria</li> <li>• Species, dimensions, and grade verified against the purchase order</li> <li>• Material staged to ZGS export packaging standards</li> <li>• Export documentation chain initiated at source</li> </ul>	<p><b>02 Production Partner Oversight</b></p> <ul style="list-style-type: none"> <li>• Ground-level coordination via ZGS in-country partner network</li> <li>• Mill-to-port transport tracked against container schedule</li> <li>• Production status communicated to ZGS throughout prep window</li> <li>• Spec deviations flagged before they reach the loading floor</li> </ul>	<p><b>03 Zed Final QA Inspection</b></p> <ul style="list-style-type: none"> <li>• On-site inspection by ZGS — independent of mill grading</li> <li>• Moisture content sampled across representative load sections</li> <li>• Nominal dimensions cross-referenced against PO line items</li> <li>• No container sealed without ZGS load-readiness sign-off</li> </ul>
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VISIBILITY	VERIFICATION	ACCOUNTABILITY	CONSISTENCY	EXPORT READINESS
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WHY ZNQA™ EXISTS

<p><b>Eliminate Arrival Surprises</b></p> <p>Wrong dimensions, high moisture, grade substitution — caught at origin, not at your receiving dock.</p>	<p><b>Visibility Before Departure</b></p> <p>Loading photos, container docs, and shipment confirmation before the vessel leaves port. No black box.</p>	<p><b>Independent Spec Confirmation</b></p> <p>Dimensions, moisture, and grade verified against your PO — not taken on the mill's word.</p>	<p><b>Repeatable Export Standard</b></p> <p>The same verification checklist, every container. Not just the first one. Not just when asked.</p>
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**ZNQA™ is what separates a documented shipment from a gamble.**  
Every container. Every time. No exceptions.



ZED NETWORK QUALITY ASSURANCE · HOW THE PROCESS WORKS

## How the ZNQA™ Process Works

- 01 Production Alignment**

Before a single board is processed, ZGS locks in order specifications with the production partner. Material prep, packaging standards, and export timeline are confirmed. Nothing moves until alignment is documented.
- 02 Active Oversight**

ZGS in-country partners monitor production as it happens. If dimensions drift, timelines compress, or material quality falls short of spec, it gets caught here — not at the destination port. Updates are communicated throughout the production window.
- 03 Final QA Verification**

A ZGS inspector conducts an independent final review before loading begins. Moisture content is sampled across the load. Nominal dimensions are measured against the purchase order. The mill's own grading is not the final word — ZGS sign-off is.
- 04 Loading Documentation**

Before the container is sealed, the buyer receives photographic documentation of the loaded material, a container loading diagram, and a written condition record. You see what was loaded — and how — before the doors close.
- 05 Export Documentation & Transit Visibility**

Lacey Act declarations, phytosanitary certificates, bill of lading, and all export compliance documents are assembled and confirmed prior to release. Vessel and transit updates are communicated proactively from port departure through destination arrival.

### WHAT THE CUSTOMER RECEIVES UNDER ZNQA™

Verification	Documentation
<ul style="list-style-type: none"><li>● Independent moisture content readings</li><li>● Dimension verification vs. purchase order</li></ul>	<ul style="list-style-type: none"><li>● Pre-seal loading photographs</li><li>● Container loading diagram</li></ul>
<ul style="list-style-type: none"><li>● Pre-seal container inspection</li><li>● Photographic load record</li></ul>	<ul style="list-style-type: none"><li>● Bill of lading and shipping records</li><li>● Full export compliance package</li><li>● Vessel departure and transit updates</li></ul>

### DOCUMENTATION & COMPLIANCE SUPPORT

- Lacey Act documentation
- ISPM-15 packaging and export requirements
- KEPHIS / phytosanitary documentation
- Bill of lading and shipment records
- Transit and vessel communication updates



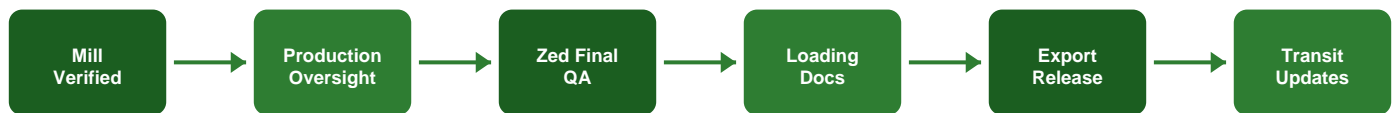
ZED GLOBAL SOLUTIONS · OPERATIONAL EXECUTION AND SHIPMENT CONTROL

## Operational Support Behind the ZNQA™ Program

A quality program is only as strong as the operational infrastructure behind it. Most importers work through intermediaries who place orders and wait. ZGS directly coordinates the process from the mill floor to the vessel — in-country transport, container handling, documentation assembly, and transit communication. Fewer handoffs means fewer gaps. Fewer gaps means fewer surprises.

<h3>In-Country Coordination</h3> <p>We manage movement — not just orders</p> <ul style="list-style-type: none"><li>● Pickup and movement planned from mill to port by ZGS</li><li>● Production and loading teams coordinated directly</li><li>● Timing gaps between stages actively managed</li></ul>	<h3>Transload &amp; Container Handling</h3> <p>We own the container process across key export stages</p> <ul style="list-style-type: none"><li>● Container pickup and movement handled by ZGS</li><li>● Transload coordination managed directly — not delegated</li><li>● Single point of accountability from production to export</li></ul>
<h3>Shipment Visibility</h3> <p>You're never left waiting for an update</p> <ul style="list-style-type: none"><li>● Vessel and transit status communicated proactively</li><li>● Continuous coverage from loadout through arrival</li><li>● Documented confirmation at every major milestone</li></ul>	<h3>Risk Reduction</h3> <p>We manage the variables that generate claims</p> <ul style="list-style-type: none"><li>● Demurrage exposure reduced through active timing control</li><li>● Documentation milestones tracked and confirmed throughout</li><li>● Reduced handoff gaps between purchase order and container arrival</li></ul>

SHIPMENT CONTROL FLOW — ZGS END-TO-END EXECUTION



**ZGS is not a placement-only exporter.** Most companies in this space place the order, issue the PO, and wait. We don't. We control the coordination, the documentation, the loading, and the communication — from the mill floor to your receiving dock. ZNQA™ is the framework that holds it together. What you receive is not just a shipment — it's a documented, verified, traceable supply event.